My Alert To Engage (MATE) Timeline



Key/Legend	Identity Management	SAM/OLS	ebs
Pre-enrolment			
TAFE NSW Account provisioned			
TAFE NSW Account activation required	ı		
Welcome to TAFE NSW			
Course application	ation of Interest		
	Course application offer		
	Course application unsuccessful		
	Verify your email Email Verification letter		
	No email address		
Fees and payments			
	Payment received		
	Fee reminder - underpaid		
	Fee reminder - blocked ser	vices 🔀	
Enrolment and on-boarding (from enrol	ing to completion of first unit)		
	COE - Confirmation of Enrolment 1 day	> after enrolment start day	
	COE - Confirmation of Enrolment 📋 5 days	,,	
	Training Plan		
	OLS Student Co		
	Yo	v need to start 14 days > after enrolmen You need to start 14 days > after	-
		You need to start 1 14 days > after 14 days > after 15 af	er enrolment start day se yet 30 days > after enrolment start day
		It's been over a ma	
		Check	your mobile 🔀
VSL - Vet Student Loan			
	VSL Requested		
	COE - Confirmation of Enrolment 1 day COE - Confirmation of Enrolment 5 days	> after enrolment start day	
		28 days > before census date	
	Your time is running out - V		
	You need to su	before census date St. Invoice notice St. Inv	9
	V3	VSL CAN letter	
		Withdrawal warning	
		Withdrawal warning	(0 dmm
		60 days out 60 days out	60 days before enrolment expiry date
	befo		ys out 💬
Progression through course units			
		Results - success	ful – no feedback 💟
			ful – with feedback 🔀
		Unsuccessful associated incomplete assess	
		OLS calendar even	
		Resubmit reminde	> after resub was requested
		Resubmit reminde	r 🗐 1 week '
		Check your progre	ss 4 months .
		Check your progre	Pattimulis Δ 1 toni abulis <
	after the last	LA submission < 1 month and 7 days Check	your progress 💬
			Withdrawal warning - S&S Withdrawal warning - S&S
Nearing completion			
Roaling completion		/ 60 day	s 60 days out - S&S 🔀
		60 day	
		hefore enrolment expiry date 60 day	s 60 days out – SEEK
		\ 60 day	
		60 day	
		before enrolment expiry date <	√ 30 days 30 days out_S&S FFS 📉
		sololo ollionioni expir y dute	30 days Out_SEEK (SEEK
			Final Training Plan Final Training Plan